

STEWART

school

hair • skin • nails

Student Handbook
Cosmetology, Esthetic and Nail Technology Program

do what you love

Stewart School
604 N. West Avenue
Sioux Falls, South Dakota 57104
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Stewart School reserves the right to update rules and policies at any time. A current version of this publication is available on our website or upon request. For information about our programs, including federally required disclosures, go to www.stewartschool.edu or ask our admissions department to mail/email information directly to you.

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VI Campus Security and Safety Information

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[Campus Security Report](#)

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Available on our website and through our Admissions office.

[Title IX Policy](#)

VII Drug and Alcohol Policy

Available on our website and through our Admissions office.

[Drug and Alcohol Policy](#)

I General Information

Our Mission:

Stewart School's mission is to provide the most comprehensive, hands-on education possible; graduating technically savvy and business minded professionals.

The History of Stewart School:

Stewart School in Sioux Falls, South Dakota opened in 1959. In 1997 Matthew Fiegen purchased the school and a new chapter began with new enthusiasm and a renewed focus on excellence. Mr. Fiegen is the son of Charles Fiegen, a 1962 graduate of Stewart School. We continue to update curriculum to keep up with changing demands of clients who receive services as well as salon owners who hire our graduates. Our goal is to give our graduates the tools they need to succeed in any type of salon environment.

Licensing:

The South Dakota Cosmetology Commission licenses Stewart School.

Accreditation:

The Accrediting Commission of Career Schools and Colleges accredit Stewart School. (ACCSC)

Facilities:

Stewart School is located at 604 N. West Ave. Sioux Falls, SD in a park-like setting next to Covell Lake. We operate in a two-story building of 15,799 sq. feet. The main clinic floor is a two-story open clinic floor located on the south end of the building with the main entrance off of Lake Avenue. The clinic floor features a mezzanine level that houses the Admissions office and the School Directors office. The classrooms are located on the north end, the student break room and lockers are centrally located in the building and the remaining offices are located in the north/west end.

Learning Resource Systems (LRS) and Equipment:

Stewart School uses professional educational materials, equipment and supplies. Students are licensed to access Pivot Point LAB, an online educational resource that tracks individual performance, and includes a vast array of educational material, videos, quizzes, etc. Our Library is stocked with books, periodicals, DVDs, computers, printer, and monitors. Equipment used in our classrooms includes laptops, projectors, televisions, AppleTV, iPads, DVD players and whiteboards. The student kit of equipment is complete with the educational materials, tools and supplies needed while attending Stewart School and become part of the student's professional equipment. Students are responsible for maintaining the full kit, texts and equipment required throughout the program. Items broken or lost must be replaced by the student and may be purchased through the school. Students are not required to purchase books/kit from school, but books must be current version and equipment of same quality level (to be determined by school).

II Admissions Requirements/Procedures

A prospective student must:

- Participate in a campus visit and successfully complete a formal pre-admissions interview.
- Complete and submit, preferably no later than 60 days prior to class start, the Stewart School Enrollment Application with the required \$50.00 application fee.*
- Submit a copy of high school diploma or official final high school transcript with graduation date. General equivalency diploma (GED) applicants may qualify for enrollment by submitting test score/completion certificate and meeting below requirements**.
- Submit a copy of a certified birth certificate (if unavailable a government issued ID is acceptable).
- Evidence a 2.0 grade point average by submission of high school and/or college transcript(s)**.
- After receiving acceptance notification, submit \$100.00 registration fee no later than 30 days prior to class start*.

*Application/registration fees submitted after the deadline may be considered if class size allows and all other requirements are met. Applicants who have not visited the school prior to enrollment will have the opportunity to withdraw without penalty within three business days following either the regularly scheduled orientation procedures or following a tour of the school facilities and inspection of equipment where training and services are provided. All monies paid by applicant will be refunded within thirty days if requested in writing within aforementioned three days. Applicants who visited the school more than three days prior will forfeit paid application and registration fees. Applicants are allowed a short trial period of enrollment (10 scheduled days for Cosmetology, 3 for Esthetics and 2 for Nail Technology) where they may withdraw with no tuition due (school retains the application and registration fee). Trial period does not apply to transfer students. For more information, please see the Minimum Cancellation and Settlement Policy in our student handbook, which is on our website or available upon request.

**GED applicants and applicants who do not meet the GPA criterion, but who meet all other requirements/procedures, may be considered for enrollment by providing two letters of recommendation. The two letters of recommendation must be from individuals to evidence the applicant's ability to meet the training goals and succeed in the program. These letters must be from professionals or employers who can attest to the applicant's aptitude and reliability. The recommendation letters may NOT be from a relative of the applicant.

After the above is completed, Stewart School will send a formal notice of acceptance or rejection. Any applicant who is not accepted by the school is entitled to a refund of all money received by Stewart School.

The school reserves the right to confirm any information submitted or complete a background check on any applicant. We reserve the right to deny or terminate any student giving false information.

Statement of Non-Discrimination:

Stewart School does not discriminate on the basis of race, color/ethnicity, age, gender, gender identity, marital status, sexual orientation, veteran status, place of origin, religious creed, and mental or physical disability.

Trial Period:

Stewart School offers our new students (student who enrolls to complete the full program) a trial period (10 scheduled days for Cosmetology, 3 scheduled days for Esthetics and 2 Scheduled days for Nail Tech). This allows the student to take part in classes, meet with teachers and get a feel for the environment here at Stewart School. If in that trial period a student feels that this was a wrong choice for them, they are able to discontinue attending with no tuition penalties (the \$50 application fee and \$100.00 registration fee will be retained by the school if more than three days have passed from signing enrollment contract).

The trial period also allows the school to evaluate the student. The areas that will be evaluated during the trial period are:

1. Skill: Basic training is very intense, with many new techniques learned daily. A student must demonstrate the ability to learn technical skills necessary to be successful in the field.
2. Testing: Students must commit to their education by spending time outside of school preparing for tests. Students must maintain a minimum of a 75% theory average.
3. Attendance: Absences are unacceptable. Perfect attendance is expected during the trial-period.
4. Attitude: Being in the classroom on time, focusing on the topic at hand and being respectful is a priority. Students who are disruptive in class by talking out of turn, disturbing other students, using inappropriate language, being rude to other students or their instructional staff, use of cellular telephones or devices in the classroom, and other prohibited actions outlined in this catalog, will be dismissed immediately.

If a student is asked to leave during the trial period for any of the above reasons, they may meet with the Admissions Director to schedule a second interview and may restart in the next available class. The student will only be allowed to restart one time.

Payment Options:

Tuition is due one week prior to class start date. Stewart School has three payment options:

1. Financial Aid for those who qualify (Cosmetology and Esthetics only). Financial Aid does not cover the application fee (\$50) or the registration fee (\$100), which is due at least one month prior to class start date. Financial aid may not cover total program cost.
2. Cash payment in full.
3. Time Pay is available for Cosmetology and Esthetics Programs only. Cosmetology Time Pay Option is: 50% of total program cost (down payment) is due one week prior to class start date, followed by two payments of 25% of total program cost due at the one-quarter and half-way points in the program scheduled hours. Esthetics Time Pay Option is: 75% of total program costs is due one week prior to class start date, followed by 25% of program cost payment due the following month. Total program cost may be paid at any time before due. Students may use a combination of payment methods, to be arranged with our Financial Aid Office. Total program cost may be paid at any time before due. Students may use a combination of payment methods, to be arranged with our Financial Aid Office. **The school may make accommodations/alterations to this framework based on written request. However, request must include specific plan, and balance must be paid in full 100 hours before graduation.*

Office of Student Accounts:

Student tuition accounts are handled by the Financial Aid Office at 800-728-7222 (P.O. Box 873, Dubuque, IA 52004-0873) and transcript processing is handled by the Academic Director at (605) 336-2775 ext. 4 or (800) 537-2625.

Transfer Student:

To earn a Stewart School Diploma, in addition to meeting admissions requirements, a transfer student must complete a minimum of 2100 hours for Cosmetology, 600 hours for Esthetics, or 400 hours for Nail Technology and pass the Final Written, Final Laws and Final Practical exams, as well as meet all other requirements for graduation from Stewart School, including meeting satisfactory progress at each evaluation period.

Individuals who need less than 2100 hours for Cosmetology, 600 hours for Esthetics or 400 for Nail Technology will receive a certificate of completion after meeting the admissions requirements, completing hours and coursework, maintaining satisfactory progress, and meeting all other requirements of Stewart School. Students who wish to transfer hours into Stewart School must provide an official transcript of completed training, hours, and grades of 75% or higher in each subject. The South Dakota Cosmetology Commission determines the number of hours that will transfer from another out of state school. Students transferring into Stewart School from another school within South Dakota will receive credit for all hours earned in all subjects if they demonstrate they were within Satisfactory Progress (grades > 75%) at previous school. Transfer students will generally start on the next available basic course start date. A transfer student who is already licensed in another state must complete the reciprocity application with the South Dakota Cosmetology Commission prior to starting school.

Satisfactory Academic Progress: Stewart School will consider accepted transfer hours as both attempted and completed (100% attendance) and will exclude consideration of grades at previous school for SAP purposes. Transfer students will start fresh and will be evaluated based only on attendance % and grades for time attending Stewart School. SAP evaluation periods for transfer students will be based on actual contracted hours at the school, and time between evaluations will not exceed standard length (i.e. if student transfer into Cosmetology with 900 hours, they will have four evaluations at, or about, 1350, 1800, 1950 and 2100 hours.)

Transfer students for Cosmetology, Esthetics and Nail Technology are charged a \$50.00 application/transfer fee and a rate of \$9.00 per hour needed Cosmetology and Nail Technology and \$11.00 per hour needed for Esthetics (not to exceed total program cost) to reach total hours required by the State Board. Transfer students are required to have current textbooks and all equipment needed to participate in theory and practical training. Transfer students are not required to purchase books/kit items from school, but books must be current version and equipment of same quality level (to be determined by school).

Felony/Alcohol or Drug Related Misdemeanor/Registered Sex Offender:

Stewart School asks for full disclosure of any prior misdemeanor (other than minor traffic violations) or felony convictions on the enrollment application. To become licensed, the applicant must disclose the date(s) and full particulars of the conviction along with completing a SD Cosmetology Commission Student Enrollment Form prior to starting classes. This information, including sex offender status, is kept in student confidential file. Felons may not be allowed to become licensed in SD or other states. Please contact the SD Cosmetology Commission for more information. Stewart School retains the right to perform background check on all applicants. For a listing of registered SD sex offenders, please go to <http://sor.sd.gov>.

III Program of Study

Cosmetology

2100-hour program/ 65 weeks

Objectives:

The Cosmetology program includes basic introduction to theory and practice of Cosmetology; public relations, communications, business management and Cosmetology law. This program prepares graduates for entry-level occupations as Salon Stylists, Make-up Technician, Manicurists, Pedicurists, Hair Consultant, Product or Sales Representative. The program is directed toward developing desirable characteristics with respect to client service, encouraging self-reliance and developing an ethical approach to serving the Cosmetology needs of the general public.

Curriculum:

<u>Basic Course</u>	<u>320 Clock Hours [124 ½ theory -- 195 ½ practical]</u>
Haircutting, Permanent Waving, Haircolor, Classic Design, Contemporary Design, Manicuring, Pedicuring, Artificial Nails, Esthetics, Clientele Development, Bacteriology, Infection Control Practices, Safety, Hygiene and Grooming, Professional Ethics, and State Laws and Rules	
<u>Theory Course</u>	<u>408 Clock Hours</u>
Haircutting, Hair Design, Permanent Waving, Haircolor, Chemical Relaxing, Chemical Reformation, Thermal Styling, Manicuring, Pedicuring, Artificial Nails, Nail Drill, Esthetics, Human Anatomy and Physiology, Chemistry, Electricity, Public Relations, Business/Salon Management, Ethnic Hair, Hair Extensions, and Client Communications, Microdermabrasion, Motivation	
<u>Supervised Practical Instruction/Clinic Course</u>	<u>1372 Clock Hours</u>
Includes all applied practical and clinical instruction of Cosmetology Arts and Sciences.	

Program Format:

Term I	
<u>Beginning Training</u>	<u>450 Hours</u>
Introduction to Cosmetology	
Term II	
<u>Skill Development</u>	<u>450 Hours</u>
Skill and Service Orientation	
Term III	
<u>Speed and Skill Refinement</u>	<u>450 Hours</u>
Client Experience	
Term IV	
<u>Career Preparation</u>	<u>450 Hours</u>
Client Development	
Term V	
<u>Career Preparation</u>	<u>150 Hours</u>
Client Development	
Term VI	
<u>Career Preparation</u>	<u>150 Hours</u>
Client Development	

Program Schedule:

In the Basics Course, students attend classes:

- Monday through Thursday 8:30 am to 4:00 pm

Advanced Training and Clinical/Lab hours will be determined by the administrative staff and will include two on, one off Saturday rotation and one evening per week. The clinic/lab assignments are alternated with classroom lectures, demonstrations and practical applications throughout the second, third, fourth, fifth and sixth terms. Due to the nature of this industry, Saturday and one evening attendance is mandatory (Saturday's optional for those who qualify as Cosmetology Elite Students).

Tuition:	Tuition	\$12,200.00
	Books/Equipment	\$1979.34 (\$100 registration fee due 30 days before start date.)
	Sales Tax	<u>\$128.66</u>
	Total Program	\$14,308.00 (Valid through 6/30/2018)

Esthetics

600-hour program/17 weeks

Objectives:

The Esthetics course is designed to train students in all aspects of skincare and make-up. Stewart School instruction consists of classroom training and practical experience in a clinical setting. The Esthetics course prepares students for entry-level occupations such as Skincare Specialist, Make-up Consultant, Esthetician, Salon or Spa Employee or Owner, Manufacturer Representative, or Product Sales Consultant. The nature of this field is to serve the skin care and make-up needs of the general public.

Curriculum:

Basic Course 120 Clock Hours [64 theory -- 56 practical]

Histology of the skin, Esthetic Procedures, Skin Analysis, Client Consultations, Client Preparation and Draping, Skin Cleansing, Theory of Massage, Facial Treatments, Introduction to machines and Apparatus for Professional Skin Care, Infection Control Practices, Safety, Hygiene and Grooming, State and Federal Laws and Rules, Hair Removal, Basic Makeup Techniques. Consultations and Business Building Skills

Theory Course [includes Demonstration and Lecture] 170 clock Hours

History of Skin Care, Human Anatomy and Physiology, Bacteriology, Infection Control, Basic Chemistry, Basic Electricity, Professional Ethics, Public Relations, Esthetic Procedures, Dermatology, Ingredient and Product Analysis, Nutrition and Health of Skin, Skin Analysis, Professional massage, Mask Therapy, Facial and Body Treatments, machines and Apparatus for Professional Skin Care, Removal of Unwanted Hair, Enemies of the Skin, Aging Skin, Cosmetic procedure, Aromatherapy, makeup, Color Theory, Business Management and Sales, Artificial Lashes, Microdermabrasion, Motivation

Applied Practice Instruction 310 Clock Hours

Clinic/Lab and applied practical instruction of Esthetics and Skin Care

Program Format:

Term I 300 Clock Hours

Theory, Demonstrations, Practical Classroom and Introductory Clinical Application

Term II 300 Clock Hours

Advanced Skin Treatments, Practical Application and Supervised Clinic/Lab

Program Schedule:

Esthetics Basic Training Hours:

- Tuesday through Friday 8:00 am to 4:30 pm

Advanced Training and Clinical/Lab hours will be determined by the administrative staff and will include Saturdays and one evening per week.

Tuition:

Tuition	\$6125.00
Books/Equipment	\$1232.86 <small>(\$100 registration fee due 30 days before start date.)</small>
Sales Tax	<u>\$80.14</u>

Total Program \$7438.00 (Valid through 6/30/2018)

Nail Technology

400-hour program/13.5 weeks

Objectives:

The Nail Technology program is designed to train students in aspects of hand and foot care and appearance (manicuring, pedicuring, and professional nail application). Stewart School instruction consists of classroom training and practical experience in a clinical setting. This program prepares graduates for entry level occupations such as Nail Technologist, Manufacturer's Representative, Sales Consultant, Nail Salon Owner or Pedicurist. The nature of this field is to serve the manicuring, pedicuring and artificial nail needs of the general public.

Curriculum:

<u>Basic Course</u>	<u>64 Clock Hours [35 theory -- 29 practical]</u>
Human Anatomy and Physiology, Bacteriology, Infection Control Practices, Basic Chemistry, Matter, Basic Electricity, Safety, Hygiene and Grooming, Professional Ethics, Public Relations, State and Federal Laws and Administrative Rules	
<u>Theory Course [includes Demonstration and Lecture]</u>	<u>70 Clock Hours</u>
Manicuring, Pedicuring, Nail Disorders and Diseases, Nail Enhancements, Sculptured nails, Wraps, Fiberglass, Gels, Repairs and Fills, Nail Drill, Superfluous Hair Removal, Massage, Business/Salon Management, Public Relations, Client Communications and Sales	
<u>Applied Practical Instruction</u>	<u>266 Clock Hours</u>
Clinic/Lab and applied practical instruction of Nail Technology	

Program Format:

<u>Term I</u>	<u>200 Clock Hours</u>
Theory of Nail Technology I, Natural Nail Care, Nail Enhancements, Communication, and Nail Business Skills.	
<u>Term II</u>	<u>200 Clock Hours</u>
Theory of Nail Technology II, Advanced Nail Enhancements, Communication, Applied Practical Instruction and Supervised Clinic/Lab.	

Program Schedule:

Nail Technology Basic Training hours:

- Tuesday through Friday 8:00 am to 4:30 pm

Advanced Training and Clinical/Lab hours will be determined by the administrative staff and will include Saturday and one evening per week.

Tuition:

Tuition	\$2,402.00
Book/Equipment	\$594.37 (\$100 registration fee due 30 days before start date.)
Sales Tax	<u>\$38.63</u>

Total Program \$3,035.00 (Valid through 6/30/2018)

Class Start Times:

Stewart School starts Cosmetology five times a year; usually in the months of February, April, June, September, and November. Esthetics and Nail Technology are offered no more two times a year. Classes may be cancelled or delayed if less than 6 students are enrolled.

Stewart School Hours of operation:

Student schedules vary based on start date. Students are scheduled to attend an average of 36 hours a week unless arranged otherwise with administrative staff.

Monday	8:30 am – 4:00 pm	<i>Cosmetology Basic Class Only</i>
Tuesday	8:00 am – 8:00 pm	
Wednesday	8:00 am – 4:30 pm	
Thursday	8:00 am – 8:00 pm	
Friday	8:00 am – 4:30 pm	
Saturday	9:00 am – 3:00 pm	

Holiday Schedule:

The school is closed on the following holidays:

- New Year Day
- Easter
- Memorial Day
- 4th of July
- Labor Day
- Thanksgiving Day
- Christmas Day

Stewart School will offer waived days off determined by the administrative staff for the 4th of July Holiday and the Christmas Holiday. These will be posted for students at least two months in advance.

Weather Closings:

Notice of school closings due to snow or natural disasters will be aired on local radio stations and/or television stations in the city of Sioux Falls, South Dakota. They will also be posted on the school's Facebook page and voicemail system.

IV Administrative Policies

Class Size:

To ensure that the individual needs of the student are met the maximum number of students allowed in a basics course is 40. Maximum enrollment at any time is 150. Nail Technology and Esthetics has a maximum class size of twelve students. The minimum clinical ratio, as per South Dakota Law, is one instructor per twenty students.

Grading Procedure:

Written Grades:

To maintain Satisfactory Progress (necessary to remain enrolled and qualify for financial aid) the student must attain at least a 75% written average by the end of each evaluation period and score at least an 80% on the senior final.

Practical/Technical Grading Criteria:

Students are graded in each skill area at least once per term. Specific tasks are performed and assigned a point value based on demonstrated skill and outcome. Total possible combined score is 100 points. 75 points is the minimum to maintain satisfactory progress.

Grading scale

Superior	94-100
Above Average	87-93
Average	80-86
Below Average	75-79
Failing	74 - Below

Attendance Policy:

All students must attend regularly scheduled classes. All absences need to be requested by student directly and authorized by a school staff official. If success is to be achieved, self-discipline in work habits is necessary.

- *Basic Training*

Students in Basic are **not allowed to miss more than 20 hours during the those first ten weeks**. If the student misses more than 20 hours they will be terminated and may restart with our next basics. (Esthetic students cannot miss more than 10 hours and Nail Technology students cannot miss more than four hours while in basic training.)

- *Calling in Absences*

The student must notify the school **before their scheduled starting time** by dialing (605) 336-2775 ext. 0 and speaking with a school official. I.e. A student scheduled to be in class at 8:00 am must call before 7:59 am to notify the school of tardiness or absence. Phone lines open 30 minutes before the school is scheduled to open for the day.

Messages are only to be left on the School Director (ext. 3) voicemail in an emergency. The student is expected to make a follow-up phone call to the School Director the same day of the absence.

If a student can demonstrate that they attempted to contact the school at least two times with no answer and left a voice mail at either the Front Desk (ext. 100) or the School Director (ext. 3) extension, they will not be issued an Attendance Violation. If the student does not attempt to follow-up within the next day of attendance the AV will be issued.

- *Saturday Absences*

Students are not allowed to miss more than four Scheduled Saturdays. Any time missed on a scheduled Saturday counts as one. Students who miss time on four scheduled Saturdays will **lose their rotation and be scheduled every Saturday**. An attendance violation will be earned for each absence on a Saturday after four. Saturday attendance is optional for Elite Cosmetology students or students that are on an approved schedule.

- *Lecture/Skill Class (Advance Class)*

Students are not allowed to miss lecture/skill Classes. Students who are late will not receive training hours until they can enter class at break. Missing any part of advance class is an attendance violation.

- *Behavioral Issues*

Students who refuse a practical assignment (client or mannequin work), are not productive during clocked in hours, do not follow directions of their Coach, ignore pages to the front desk, are demonstrating disrespectful behavior and/or are not where they are scheduled to be, will be sent home for the day and will earn an Attendance Violation.

- *Time Clock*

Students who consistently fail to clock in and/or out will earn an Attendance Violation. They will also only get time based off their first appointment in Salon Iris as that is the only way to prove they were in attendance. Any student who gets caught clocking another student in and/or out will be terminated.

Attendance Violation

An Attendance Violation (AV) is assessed for the following (this list is not limited to and can be added to at any time):

- Not calling into the school to speak with a staff member before their designated start time.
- Leaving school before the designated leave time.
- Behavioral issues resulting in being sent home.
- Missing over the allowed Saturday time.
- Calling in to be late/absent on a Saturday the day of.
- Missing advance class.
- Being paged three times for a guest and not checking in.
- Refusing a guest.
- Taking off late nights the day of.
- Failing to clock in and/or out consistently.
- Being unexcused.
- Missing a Test, Evaluation, Guest Speaker or School Event.
- Absent when attendance is below 85%.

Cosmetology Students will only be allowed to **earn 15 Attendance Violations** while enrolled, the 16th will be a termination from school. Nail Technology and Esthetics students will only be allowed to earn eight Attendance Violations while enrolled, the ninth will be a termination from school.

A student can erase an Attendance Violation by having **ten scheduled consecutive days of perfect attendance**. It is the student's responsibility to alert the School Director or Student Service Director that they have achieved the ten days to eliminate an Attendance Violation, so it can be verified and erased. A student may, also, complete **Four hours** of approved community service to eliminate one Attendance Violation. The community service must be approved by the School Director prior to commencing.

- *Holiday Time*

The school requests that students have holiday time off scheduled/requested as early as possible prior to the holiday. The school reserves the right to require a reasonable lead-time for requests off. The school retains the right to make attendance mandatory for all school events, competitions, guest speakers and assemblies. Failure to attend may result in an Attendance Violation. Students are asked to have their late nights and/or Saturday time off excused ahead of time, failure to do so more than twice will result in an Attendance Violation.

- *Missing Student Notification and Procedure*

Student must call in all absences prior to starting time for each absence. If a student does not report an absence Stewart School will attempt to contact the student that day. Additionally, Stewart School requires each student to sign a release for an emergency contact in the event a student is unable to be reached.

A student who is absent for 14 consecutive calendar days will be terminated on day 15. Students may not leave a voicemail and must speak to a staff member (unless an emergency occurs). A voicemail is an unexcused absence resulting in an Attendance Violation. **Unexcused Absences are not acceptable!**

Re-Take & Make up Exams:

Re-take/makeup exams will be administered on students scheduled class day the week following initial exam date. Students will be allowed to retake an exam one time to better their score; the higher of the two scores will stand. The retake test must be done within **one week after the initial exam was given**. Students choosing to retake an exam must sign up for the retake exam the same day the initial exam was given. If a student misses school on the day the initial exam is given it will their responsibility to make arrangements with the Academic Director to take the exam on the retake day, they will get one test time. Basic students should arrange re-take exams with instructor. Senior final written and law exam re-takes must be arranged with the Academic Director. Students who need to retake the Senior Final practical exam must wait until the next time the full exam is offered. Student may be terminated if they cannot pass senior final after three attempts. If appeal is granted to take exam a fourth time, there will be a fee of \$80.00. This amount may be waived if student chooses to perform and present proof of five hours approved community service.

Missed & Make Up Assignments:

Students who miss class are required to complete the assigned task sheet in order to graduate.

Leave of Absence (LOA)

A LOA may be taken for medical, family emergency, or other serious circumstances as determined by the School Director. The leave will be at least five school days and up to 60 days. Circumstances that would require more than the allotted amount of leave will be at the discretion of the School Director but cannot exceed 180 calendar days. **Documentation is required for all student requested leaves;** i.e. Doctors Notes, Funeral Announcements, Eviction Notices, etc. Leaves are not counted against the student for the required completion time. All LOAs must be approved prior to the leave. If a leave needs to be extended the student must contact the school prior to scheduled return date. Medical documentation to extend the leave may be required. If a student fails to return from a LOA on their scheduled day of return, they will be expelled the next day. If a student is absent for 14 consecutive days without notifying the school, the student will be terminated from school. Withdrawal date to be determined as the last date student physically attended based on school's daily attendance records. Student must surrender their kit at time of taking a leave to be held as collateral if any balance is owed. If student fails to return from LOA any balance due must be paid within thirty days, balance may be assigned to a professional collections agency, which may result in additional collection fees.

Medical Documentation:

All Medical Leaves must be recommended by the student's physician and include the time frame the student will be absent. If the student is not able to return to scheduled classes by designated return date that was indicated by the physician, the student must provide a follow-up note from the physician stating why they cannot return along with a new return date.

Medical notes will not be accepted to eliminate an Attendance Violation unless it was an emergency situation. Students are only required to bring medical documentation when requesting a medical leave of absence or if requested by the school for validation of a medical emergency situation.

Time Cards:

Students are required to report accurate time on their time cards. Students are not required to clock out for lunch, unless the student leaves the premises or takes longer than the allotted time (student would also need to fill out an absence slip, obtained from an Administrative Staff). Hours are calculated at the end of the week. It is the responsibility of the student to make sure that their time is accurate. No adjustments will be made after time is calculated monthly. Students that fail to clock in or out habitually, will be dealt with on an individual basis and may forfeit hours in question. Due to the nature of our industry, lunch breaks may, on occasion, need to be taken in segments. Morning and afternoon breaks are at the discretion of the instructor.

Books/Equipment Kit/Professional Products/Right to Search:

The kit contains the instruments and textbooks necessary for the satisfactory completion of the program. Students are not required to purchase books/kit from school, but books must be current version and equipment of same quality level (to be determined by school). The kit is to remain in the school for classroom and clinic use. Equipment needed for class is posted prior therefore students who come to class without the needed kit items will be sent home for the remainder of the day. The student must replace items if broken or lost. Equipment being taken out of the building in sacks, kits or bags is subject to search by a school staff member. The use of another student's equipment without permission is unacceptable. It could be considered theft and may be grounds for disciplinary action or termination. A purchase receipt is required to take any product out of the building. The school reserves the right to inspect lockers, styling stations, sacks, kit bags and equipment at any time.

Advancement Progress:

Progress reports will be given to students monthly. The progress report outlines hours earned, absent hours, projected graduation date, grades, advancement and any disciplinary activity, if any. Cosmetology students must advance through the Freshman level (450 evaluation), Sophomore level (by 900 evaluation), Junior level (by 1350 evaluation), Senior level (1800 evaluation), Graduation Preparation level (1950 evaluation) to 2100 hours. Elite status is achievable, but not required for graduation. Students who lose their Advancement Sheets will be required to start over at their last submitted level. Students are required to turn in their advancement sheets at the end of each level to the Academic Director.

Satisfactory Academic Progress:

For Federal financial aid purposes, Satisfactory Academic Progress (SAP) is evaluated at the end of each payment period (hereinafter evaluation period). Maintaining SAP is required for a student to remain in school, and is applied uniformly, whether a student is using Federal financial aid or not. A student meeting the minimum requirements in attendance, written exam, practical evaluations, and advancement criteria at the end of an evaluation period is considered to be making satisfactory progress. Satisfactory progress must be verified at all evaluation periods before financial aid is disbursed.

Stewart School will consider accepted transfer hours as both attempted and completed in the quantitative calculation (100% attendance) and will exclude consideration of grades at previous school for SAP purposes. Transfer students will start fresh and will be evaluated based only on attendance % and grades for time attending Stewart School. SAP evaluation periods for transfer students will be based on actual contracted hours at the school, and time between evaluations will not exceed standard length (i.e. if student transfer into Cosmetology with 900 hours, they will have four evaluations at, or about, 1350, 1800, 1950 and 2100 hours.)

1. Evaluation Periods: Students will be evaluated in knowledge and skills development at the end of each evaluation period, which falls at the following scheduled hours. Students must achieve 75% GPA and attend 80% of scheduled hours to maintain SAP:

<u>Cosmetology</u>	<u>Esthetics</u>	<u>Nail Technology</u>
450 Hours	300 Hours	200 Hours
900 Hours	600 Hours	400 Hours
1350 Hours		
1800 Hours		
1950 Hours		
2100 Hours		

2. Satisfactory Academic Progress:

Qualitative Component:

- Written Exam (basic, theory and advanced): A student who fails to receive a 75% overall average on exams by the end of an evaluation period may be terminated and lose Financial Aid eligibility (if applicable).
- Practical Exam (basic, theory, and advanced): Students are graded on a point-based system. A student must pass all practical exams with a 75% or higher. A student who does not pass all practical exams by the end of an evaluation period may be terminated and lose of Financial Aid eligibility (if applicable).
- Advancement Criteria: Cosmetology students must have their required Clinic Service Requirements completed by the end of each evaluation period. If a student fails to complete all requirements by time of evaluation, they may be terminated and lose of Financial Aid eligibility (if applicable).
- A student will not be able to progress to clinical from basic training if practical exams or written exams averages are below 75% and/or if any core exam has been failed. Three weeks will be allowed after basics for students to re-take failed exams and increase average above 75%.

Quantitative Components:

- If success is to be achieved, self-discipline in work habits is necessary: All students must attend regularly scheduled classes. A school official must authorize all absences. A student not clocked in by class starting time will not be able to clock in until their class returns from break and they are able to join class.
- If a student's attendance percentage is below 80% of scheduled hours at the end of an evaluation period, they may be terminated and lose financial aid eligibility (if applicable).
- The expected time frame in which the student must complete the program (not counting approved leaves, holidays, weather related or other school closures) is no more than 80 weeks/2624-scheduled hours (Cosmetology), 26.75 weeks/788 scheduled hours (Esthetics), and 15 weeks/500-scheduled hours (Nail Technology). Allowances/Appeals may be made for unusual/extreme circumstances, but the maximum time frame to complete, not including leaves, is 150% of the published length of the program (97.5 weeks Cosmetology student, 25.5 weeks for an Esthetics student, and 20 weeks for a Nail Technology student). Attendance for all terms (including summer) are included in the maximum time frame to complete of 150% of the published length of the program. Changes in major, pursuit of a second degree and remedial courses do not apply to our institution and thus do not have any effect on SAP. Incompletes are counted as hours attempted in the GPA calculation.
- If a student's attendance falls below 80% at any time, the student will be advised immediately of repercussions of falling below 80% at next evaluation period.

Appeal Process: Procedures for re-establishing Satisfactory Academic Progress: If at the end of an evaluation period, a student is not in compliance with the standards of the Satisfactory Progress Policy, the student may be terminated and lose financial aid eligibility (if applicable). A student may appeal termination and loss of financial aid eligibility (if applicable) by presenting a written appeal, based on extenuating circumstances. A school committee of staff (to be formed and directed by the School Director) will review the appeal. The appeal will be approved or denied, based on whether facts indicate the student will be able to improve to minimum levels by the next evaluation period. If approved, the student will be placed on probationary status, retain financial aid eligibility (if applicable) and may re-establish Satisfactory Progress by following a prescribed plan, which may include extra assignments. If denied appeal, the student will be terminated and lose financial aid eligibility (if applicable).

How GPA & Pace are affected by:

Incompletes: Students are required to complete all assignments, makeup all missed classes, and pass all exams in each subject. Assignments not submitted on time will result in a reduction in one grade level (what would have been an "A" is reduced to a "B"). Failed tests that are not made up will be given the original failing grade. Any of the above could result in a lower overall grade average and could result in student falling below 75% at the next satisfactory academic progress (SAP) evaluation. This could result in termination and loss of Financial Aid (if applicable) if student does not improve to 75% by the next SAP evaluation. Termination would result in student being required to re-apply, incurring additional costs and significantly delaying graduation.

In any event all material must be successfully completed (tests passed, assignments submitted, missed classes made-up) before school will award diploma.

Withdrawal/Re-Entry: Will not adversely affect GPA, but all requirements and state required Hours of attendance must be completed, so this will delay graduation.

Transfer Credits: SD Cosmetology Commission must approve any transfer hours. If so Stewart school will honor grades/hours given by previously attended schools, and this will not require additional hours beyond those required by SD. Student must, however, meet Stewart School grade/attendance requirements after enrolling.

Student Code of Conduct:

The school considers good conduct necessary for managing our school, so fairness, effectiveness and safety are maintained. Violation of the rules will result in disciplinary action, or termination. In serious cases, or where a student has previously violated the same or similar rules, that student will be subject to immediate termination. Violent threats will result in immediate termination if verified in writing, signed statement, by non-biased witness.

Reasons for disciplinary action (This list is for guidance only and not limited to the following):

- Students are required to remain under their Instructor's supervision, in their assigned classroom or assigned clinic work area at all times. Wandering or inactivity is considered unacceptable and non-professional behavior.
- Possessing or consuming alcoholic beverages or illegal drugs on school premises before, during, or after school hours. Students may not report to school under the influence of illegal drugs or alcohol.
- Misuse of school time.
- Fighting, provoking a fight, threatening, harassing, bullying (the use of force, threat, or coercion to abuse, intimidate, or aggressively to impose domination over others) or disrespecting another student, client, or staff member.
- No foul or profane language is permitted, nor are racial or sexual forms of harassment.
- Students smoking, eating, drinking, or chewing gum in presence of clients.
- Failure to maintain Satisfactory Progress.
- Unauthorized use of a cell phone or Device in a non-designated area.
- Cheating.
- Leaving school premises while being clocked in.
- Clocking other students in or out.
- Abuse of school property.
- Theft from school or any person at school, including data theft
- Dress code violations.
- Unauthorized photography/video recording.
- Inappropriate use of Social Media platforms.
- Slander or libel of school, personnel, students or clients.
- Gossip is a demonstration of negative behavior and is considered unprofessional.
- **Falling below 85% attendance.** *All absence below 85% attendance are unexcused, resulting in an attendance violation.*
- Excessive Unexcused Absences.

Appeal Process:

A student may write an appeal to the School Director if they feel enforcement of a rule or policy should be waived due to circumstance. The appeal must provide as much detail and evidence as possible.

Copyright & Peer-to-Peer File Sharing:

Stewart School will not tolerate any infringement of copyright laws or illegal downloading, including peer-to-peer file sharing. Student will be subject to standard Stewart School disciplinary measures, as well as, any local, state or federal punishment.

Penalties for violation of copyright laws (infringement) can be either civil or criminal. Criminal penalties for first time offenders can be up to five years in prison and up to \$250,000 in fines. Civil penalties can include legal fees and thousands of dollars in damages. Each song has a minimum penalty of \$750.00. For additional information, please visit the U.S. Copyright Office website at www.copyright.gov.

Photography or Electronic Photo Imaging Communications:

Video and still photography, without permission of the participant or permission from Stewart School, may be subject to disciplinary action. This is to protect the school, its students and employees from libel or bullying charges. Photos used for portfolio, client before and after shots, etc. must have the permission of the person in the photo. Pictures posted on social webpages must be removed immediately if requested by the subject or the school.

Social Media:

Social Network Sites (i.e. Facebook, Twitter, Instagram, Snap Chat etc.) are effective ways of communicating with fellow students, potential clients and employers. While Stewart School encourages communication on these sites, it is advisable to remember that your comments, language and opinions should maintain a respectful and mature nature that would represent a professional and refined image. Comments posted that could be considered slanderous, harassing, disparaging, ill-mannered, hostile, sexual, or demeaning, or that project a distorted image of Stewart School, its students, staff or clients will not be tolerated and will be mandated to be immediately removed. Private and/or public apologies may be required, and the student posting the inappropriate comment will face disciplinary action or termination from school. Legal action may also ensue as a result of libelous posts or slanderous comments.

Readmission:

Students that wish to be readmitted to Stewart School after withdrawal will be treated as a Transfer Student. Terminated (expelled) students may be required to demonstrate up to six months of good work history and/or community service to be re-admitted, to be determined on a case-by-case basis, based on Student record before termination. The school may follow the Transfer Student Guidelines when assessing tuition costs and class placement.

Phone Use:

Relatives and friends should be informed that only emergency calls may be received during school hours. Students will be allowed to take the call at the discretion of a school staff member. Messages will be taken on other calls and the information will be given to the student who can return the call during a break or lunch period. If the call is an emergency and the student does not have a cell phone, they can use the School Director's phone under the supervision of a School Official. Incoming long-distance telephone calls for students will be handled immediately by giving a message to the individual as soon as possible. Collect calls will not be accepted.

Cellular Phones and Devices must be left in the student vehicle, or in their locker! Cellular phones are to be used by the student only in the main student break room or outside of the school building. **Failure to do so will result in the student immediately being clocked out and sent home for the remainder of that day.**

Harassment and Discrimination Policy

Stewart School strives to maintain an environment free from discrimination and harassment, where students treat each other with respect, dignity and courtesy. This policy applies to all students and employees of the school.

Prohibited Behavior

Stewart School does not and will not tolerate any type of harassment of our employees, students, or our customers. Discriminatory conduct or conduct characterized as harassment as defined below is prohibited.

The term harassment includes, but is not limited to, slurs, jokes, and other verbal or physical conduct relating to a person's gender, ethnicity, race, color, creed, religion, sexual orientation, national origin, age, disability, marital status, military status or any other protected classification. Bullying/harassment of fellow students, guests of the school or employees will not be tolerated. This includes abuses that are verbal, physical; involve electronic devices (internet or social networking pages, cell phones, photography, video or text messaging) or other actions to be determined by the school as such. Also any action that interferes with any person's school performance or creates an intimidating, hostile school or work environment.

Sexually harassing behavior in particular includes unwelcome conduct such as: sexual advances, requests for sexual favors, offensive touching, or other verbal or physical conduct of a sexual nature. The types of conduct covered by this policy include: demands or subtle pressure for sexual favors or threats.

Specifically, it includes sexual behavior such as:

- sexual flirtations, advances or propositions

- verbal abuse of a sexual nature,
- sexually related comments and joking,
- degrading comments about someone's appearance,
- displaying sexually suggestive objects or pictures, including cartoons and vulgar email messages,
- any uninvited physical contact or touching, such as patting, pinching or repeated brushing against another's body.

All incidents of harassment that are reported will be fully investigated. The investigation will be completed as soon as possible and a written determination regarding the reported harassment will be made and communicated to the complainant and to the accused harasser. If a complaint of prohibited harassment is substantiated, appropriate corrective action, up to and including discharge or termination, will be taken. Appropriate action will also be taken to correct the effects of the harassment and to deter any future harassment.

Theft of any kind will not be tolerated. If a student is suspected of stealing the school will contact the Sioux Falls Police Department to investigate. If a student is caught stealing from another student, the school encourages that student to contact authorities and school personnel. If a student is caught stealing they will be terminated immediately. Stewart School reserves the right to search lockers, purses and bags at any time.

Poor behavior outside of school may result in disciplinary actions or termination.

Retaliation

Any student who files a complaint of sexual harassment or other discrimination in good faith will not be adversely affected and will not be retaliated against or discharged because of the complaint. In addition, we will not tolerate retaliation against any employee who, in good faith, cooperates in the investigation of a complaint. Anyone who engages in such retaliatory behavior will be subject to appropriate discipline, up to and including termination.

Equal Opportunity Policy

Stewart School provides equal opportunity to all, regardless of race, color, religion, gender, gender identity, national origin, age, disability, marital status, military status or any other category protected by federal, state and local laws.

Student Complaint and/or Grievances:

Stewart School maintains an open-door policy, and encourages communication, transparency, and trust. If a problem exists, the student is to see their instructor first to find a solution. If the problem cannot be resolved at this level, the student is encouraged to write a brief description of the problem and approach the School Director for a resolution. In most cases the problem can be resolved at this point, but in an instance where it can't the school owner may be contacted (PO Box 873 Dubuque, Iowa 52004 or 563-588-2379 x 308). A formal documentation of the complaint/grievance will be made and signed by both the student and the School Director with the plan of action or the outcome. This will be placed in the student's file.

If a student does not feel that the school has adequately addressed a complaint or concern, the student may consider contacting the Accrediting Commission. All complaints reviewed by the Commission must be in written form and should grant permission for the Commission to forward a copy of the complaint to the school for a response. This can be accomplished by filing the ACCSC Complaint Form. The complainant(s) will be kept informed as to the status of the complaint as well as the final resolution by the Commission. Please direct all inquiries to:

Accrediting Commission of Career Schools & Colleges
2101 Wilson Boulevard, Suite 302
Arlington, VA 22201
(703) 247-4212
www.accsc.org

A copy of the ACCSC Complaint Form is available at the school and may be obtained by contacting the School Director or online at www.accsc.org.

The South Dakota Cosmetology Commission, who also has a formal complaint policy, licenses Stewart School. They may be reached at: 500 E. Capital, Pierre, SD 57501, or by phone at (605) 773-6193.

Stewart School encourages students to try to work out issues directly but will not force students to submit to an internal dispute process prior to pursuing complaints with accrediting or government agencies regarding borrower defense claims. The school will not enter into or rely upon pre-dispute arbitration agreements to arbitrate a borrower defense claim. Students have a right to file or participate in class action suits concerning school acts or omissions regarding the making of the Direct Loan or the provision of educational services for which the Direct Loan was obtained.

Graduation Requirements:

To graduate from Stewart School a student must:

- Complete the contracted number of hours, complete and pass (75% min) all class assignments, tests and senior testing (80% min), and complete an exit interview.
- Meet all academic policies (including maintaining satisfactory academic and attendance progress) and financial obligations to the school.
- Pass all advancement levels.

Cosmetology, Nail Technology and Esthetics graduates must take a State Board Exam at their own expense and pass in order to receive a license. Please note that it takes about ten working days for the Commission to issue a temporary work permit.

Diploma Awarded:

Upon successful completion of the above graduation requirements, the student will be issued a diploma from Stewart School. In order for a graduate to apply for a temporary license they must provide proof of a job to the South Dakota Cosmetology Commission. The student will be required to turn in their student license upon graduation.

Clock Hour Conversion:

One (1) Clock Hour = Sixty (60) minutes

Classroom Policies (This list is for guidance only and not limited to the following):

Our goal is to provide a classroom with a learning environment for all students. Classroom activities and lessons are designed to help the student prepare for the State Board Exam and prepare for the advanced services they will perform as professional Cosmetologists. To remain in compliance, the following policies are to be adhered to:

- A student arriving late to class will not be allowed to enter until after the next break. The Instructor determines break times.
- No chewing gum, eating, smoking or drinking (except water) in the classroom. Any container other than a clear water bottle is prohibited.
- Talking out of turn, swearing or profanity, sleeping, feet on desk or being disrespectful is unacceptable.
- Students are expected to come to class prepared and in dress code; arriving to school with hair and makeup done. Textbooks, writing utensils, paper and the appropriate equipment for the lesson must be available.
- The Instructor schedules lunch breaks and breaks.
- Students are not to have cell phones or devices in the classroom.
- Coats, purses, cell phones, devices and all other items not needed for class must be left in the student's locker.
- All students are required to participate in classroom practical application; i.e. being a model for makeup etc.

Clinic Floor Policies (This list is for guidance only and not limited to the following):

Our goal is to provide a work environment that closely simulates a salon situation. The objective is to help the students perfect their technical skills, client communication, and to develop good working habits. Some procedures for clinic operation are governed by federal and state agencies. To remain in compliance, the following policies are to be adhered to:

- All services performed must have a consultation with an instructor before beginning. An instructor must check all steps to a chemical service. An instructor at the end of each service must check all clients.
- No chewing gum, eating, smoking or drinking on the clinic floor.
- When students are not working with a client while on the clinic floor or on approved breaks or lunch, students are expected to be working on practical skills (practicing state board skills, mannequin work, etc). If students are not productively practicing such skills, they will be instructed to clock out and go home for the remainder of that day.
- For safety reasons, students and clients are not allowed to bring in personal hair care products. Only professional products provided by the school are used with the exception of a physician's prescription.
- Appointments are not to be changed or exchanged without an instructor's permission.
- Color and perm records are to be maintained for each client and given to an Instructor to be filed immediately after the service.
- Students are to have all equipment in good order at all times.
- Vanity tops, mirrors and chairs must be cleaned every day.
- Students are not to swear, use profanity, or hold conversations with each other when servicing clients, the client should have your undivided attention.
- Problems with clients should be immediately referred to an instructor.
- Students are expected to be in compliance with all dress code rules.
- Students are not to have their cell phones on their person or in their vanities.
- Only use sanitary tools.

- Wash hands thoroughly before each service.
- Guests are not allowed to visit the school unless they are a model for classroom demonstration/testing or a clinic floor guest receiving services.
- Family and friends are not permitted to eat lunch or spend break time on campus with a student.

Dress Code:

Stewart School expects students to dress appropriately in professional attire at all times. We are preparing you for your future, therefore building your professional image and client base is important. Your customers will make decisions about the quality of your products and services based on their interaction with you. First impressions are very important.

The acceptable attire is solid Black, White and Gray which includes shoes and socks. The allowed attire is Dress Pants, Dress Shorts or Capris, Leggings, Jeggings, Skinnies and Dress Tops that are appropriate for a professional environment. Students that chose to wear leggings, jeggings or skinnies are strongly encouraged to wear a dress top that is long enough to completely cover their butts, or they may wear a dress or skirt with leggings under them. Students may accessorize with color in the form of belts, scarves, and hair accessories. Attire that is deemed inappropriate will be addressed on an individual basis and student potentially sent home if deemed necessary.

Please **do not wear** anything that others might find offensive or that might make anyone uncomfortable. This includes (but not limited to):

- Clothing with profane language.
- Clothing that promote drugs and/or alcohol.
- Clothing that promotes causes that include, but are not limited to, politics, religion, sexuality, race, age, gender, and ethnicity.
- Clothing that has logos, or writing of any kind. (The exception is Stewart School shirts that are in good condition may be worn.)
- Cotton t-shirts are not allowed (unless they are a Stewart School t-shirt)
- Sleeveless shirts and Cap Sleeve shirts are not allowed.
- Hoods are not allowed.
- No skirts or dresses with sheer leggings, sheer tights, pantyhose. Students must wear solid leggings etc.

Unacceptable footwear would be:

- Combat boots,
- Uggs,
- Flip- Flops,
- Sandals with toe separates that do not have a dress heel or sling back.
- Cowboy Boots

Undergarments must be worn at all times and cannot be visible. Hair must be dry, clean and styled. Ponytails are discouraged but acceptable if done professionally. Female students must wear a minimum of three types of makeup (example: lip gloss, mascara and powder). Students are required to have their hair and makeup done prior to entering the building for the day. Jeans are not allowed unless for charity. Students may pay \$2.00 to wear jeans (that includes all denim) and that money will be put towards our Charity of the month.

Please ensure that your cleavage, chest area, lower back, back side, underarms, and belly are covered at all times. Being part of the fashion world also means learning to have good sense when choosing your attire. Please make sure to wear clothing that is flattering to your body type.

This dress code is for classroom and clinical training. Stewart School reserves the right to change the dress code at any time. What is appropriate attire will be determine by the school. If you are in question of something, please have it approved prior to wearing it. Stewart School is not responsible for damage done to clothing you chose to wear.

Cosmetology Official Withdrawal/Minimum Cancellation and Settlement Refund Policy:

Official Withdrawal/Minimum Cancellation and Settlement Refund Policy:

1. The postmark on written notification (or date on received/confirmed email) or the date said information is delivered in writing to the administrator/owner in person will determine the cancellation (or official withdrawal) date. This policy applies regardless of whether or not the student has actually started training.
2. An applicant not accepted by the school shall be entitled to a refund of all monies paid, including the application fee.
3. Applicants (or in case of a student under legal age, his/her parent or guardian) who have not visited the school prior to enrollment have the opportunity to withdraw without penalty within three business days following either the regularly scheduled orientation procedures (first day of class) or following a tour of the school facilities and inspection of equipment where training and services are provided. All monies paid by such applicant will be refunded if requested within three days after first visiting school.
4. An applicant (or in case of a student under legal age, his/her parent or guardian) requesting cancellation/withdrawal, in writing, more than three days after visiting the school, but within 10 days after signing an enrollment agreement (signed on the first day of class), is entitled to a refund of all monies paid minus \$50 application fee and \$100 registration fee. Refunds will be made within 30 days. This trial period benefit does not apply to transfer students.
5. The Stewart School refund policy conforms to all requirements known to school administration. The South Dakota Cosmetology Commission has no defined refund policy requirements for schools.
6. For students who enroll and begin classes, the following refund policy will apply, based on scheduled hours:

Institutional Refund Policy

Percent of enrollment to total time of course:

0 % to 3.8 %
3.81 % to 4.99 %
5.0 % to 9.99 %
10.0 % to 14.9 %
15.0 % to 24.9 %
25.0 % to 50.49 %
50.5 % to 100.0 %

Tuition school shall receive/retain:

0% received/retained -- Trial 10 days
20% received/retained
30% received/retained
40% received/retained
45% received/retained
60% received/retained
100% received/retained

* If signer of this contract notifies Stewart School in writing, within the aforementioned trial period, that they wish to discontinue; this contract will become null and void. Signer does, however, understand Stewart School will retain the application fee (\$50) and the registration fee (\$100) if more than three days have elapsed from first visiting the school. Enrollment time is defined as the scheduled hours elapsed between the actual class start and withdrawal date from school. Trial period benefit does not apply to transfer students.

7. Examples of the application of the refund policy are available upon request from the admissions office.
8. If more than three school days have passed from the signing of the contract (done on the first day of class). Student will be charged for all issued kit/book/uniform items not returned or unreturnable, and a prorated charge for items returned in good condition, in addition to tuition determined by above refund policy. Cosmetology students who discontinue during the trial period are required to return all issued items in good condition. Transfer students will be charged for all items issued after contract is signed.
9. In the case of disabling illness or accident, death in the immediate family, or other circumstances beyond the control of the student, the school will make a settlement, which is reasonable and fair, to both parties.
10. Any money due the applicant (defined above) shall be refunded by check through the mail within 15 days of formal cancellation by the student, or formal termination by the school, which shall occur no more than 15 days from the last day of physical attendance (not counting approved leaves). Refunds are calculated based on the official withdrawal date of the student. If student does not give notice of withdraw, the college will terminate the enrollment within 15 days (withdrawal date based on the last day of physical attendance, determined by school's daily attendance records). If student does give notice of withdrawal within 15 days of last date attended, the date notice is given will be official withdrawal date
11. If the student has a balance owed to Stewart School at the time of withdrawal, the student must make payment in full within 30 days of withdrawal. Added costs incurred to collect a delinquent account will be added to student's balance. If a student fails to meet his/her tuition obligation as outlined in the enrollment agreement, the student will pay the cost of collection, including reasonable attorney fees. I hereby allow the school to release any data I have provided the school to a collection service.
12. In the event the school closes and cannot provide the currently enrolled student the instruction as described in the course description, arrangements for course completion and/or a pro-rata refund will be made through the Director of the school.
13. If a course is cancelled (or postponed) following a student's enrollment, but before class begins, the school will, as an option, provide a full refund of all tuition/fees paid, or the student may choose to start at a later date.
14. If a student must take a leave of absence (allowed for medical, family emergency or other serious circumstances), time allowed is 60 days or less. Documented circumstances that would require more will be considered, but leave time cannot total more than 180 days (details/limitations in student handbook). If a student fails to return from a leave of absence, or is absent for 14 consecutive days without notifying the school, the student will be terminated from school. Withdrawal date to be determined as the last date student physically attended based on school's daily attendance records.
15. Any student who fails to maintain Satisfactory Academic Progress, outlined in Student Handbook and determined at evaluation periods, may be terminated and lose financial aid eligibility (if applicable).
16. All students must complete a school exit interview.
17. Any student receiving Financial Aid must complete a Financial Aid exit interview.

18. If a student who has received financial aid withdraws, Federal Law determines the amount of Title IV Federal Financial Aid the student earns, based on the scheduled hours in the respective payment period of the aid. Up to the 60% point in the payment period, a pro rata schedule is used to determine the amount of Title IV funds at the time of withdrawal. After the 60% point-in-time for the payment period, student has earned 100% of the funds he/she was scheduled to receive during the period.
19. If a student discontinues enrollment, the amount of Federal Title IV Aid earned and/or returned to Title IV programs is determined by federal regulations. Any return of Title IV Aid is returned within 45 days of the withdrawal date, with priority in the following order: Direct Loan-Unsubsidized, Subsidized, Plus, PELL Grant, FSEOG Grant.
20. Post Withdrawal Disbursement (PWD): If a student receives less Title IV aid than earned, a Post withdrawal Disbursement is calculated and applied to the student account, with priority to refund grant funds. Within 10 days of Withdrawal, borrower is notified of eligible loan funds. In the case of loan disbursements, notice and written confirmation from student or parent borrower is required before making a post withdrawal disbursement of loan funds. Written confirmation response must be received from borrower within 14 days of mailing. Any funds earned beyond tuition and fees will be disbursed directly to student within 14 days. Post-Withdrawal disbursement amount is determined by Title IV aid earned, it does not relate to incurred school charges.
21. I agree, should I qualify for additional PELL Grant funds or scholarships not determined at the time of my student loan filing, that I will use these funds to reduce my student loan obligation. I understand this is in my best interest, as it will reduce my monthly student loan payment and interest earned. I understand I can rescind this recommendation. I understand information regarding any applicable third-party funding agency refund or return of funds policies are included with student award letter information, and may also be obtained from our Financial Aid Office, 1.800.728.7222.
22. V.A. Program: The refund procedure outlined by the V.A. Policies applies to all students enrolled at Stewart School under the V.A. Program and supersedes any refund policies outlined in the enrollment agreement for the students who qualify. The V.A. Policy specifically requires that a student's VA benefits may be interrupted, and/or the student's enrollment may be cancelled if they are absent for more than 14 consecutive days.

Other Course Information:

- Cosmetology, Esthetics, and Nail Technology classes are in session: Monday 8:30 am - 4:00 pm, Tuesday 8:00 am ~ 8:00 pm, Wednesday 8:00 am -4:30pm, Thursday 8:00 am - 8:00pm, Friday 8:00 am - 4:30 pm and Saturday 9:00 am ~ 3:00 pm. (Basics Cosmetology (12 weeks), will have a Mon-Thurs schedule, 8:30 – 4:00 pm. Basic Esthetic and Nail Technology will have Tue – Fri 8:00 – 4:30 pm.) After Basics students will be assigned to a specific schedule to average 36 hours per week, to include nights and/or Saturdays. Specific schedules are subject to change at the discretion of the school, but students generally attend one night (till 8 pm) and attend a two Saturdays on and one-off schedule. Please ask director for specific or requested schedule.
- The student must obey all the rules of the school posted or as outlined in the student handbook or face possible dismissal.
- Should a student be asked to withdraw from school because of a violation of rules as stated in the catalog, all charges will be due and payable as outlined in the enrollment contract.
- In order to graduate, a student must:
 - Complete the contracted number of hours, complete and pass (75% min) all class assignments, tests and senior testing (80% min), and complete an exit interview.
 - Meet all academic policies (including maintaining satisfactory academic and attendance progress) and financial obligations to the school.
 - Pass all advancement levels.
- The student is not to remove any of the equipment from the school without permission.
- Students must acquire and maintain current books and equipment kit required for theory and practical training. Most items need not be purchased from the school. Items must, however, be current and of similar quality, to be determined by director. Books and equipment (kit) issued by the college will be billed over all periods of enrollment. If a student withdraws or is expelled before completion, a kit balance may be owed to the college. A student has the right to return any unused or returnable kit items within 20 days of withdrawal, and a pro-rata kit refund will be credited to the student account. Anything returned must be in good condition, electronics wiped clean with no ID or password associated (even if forgotten by student).
- While Stewart School does not guarantee placement after graduation, job placement assistance is offered to students to assist them in securing suitable employment, to identify job openings, to help with employment interview skills and classes on applications and employment forms.
- I do, by signing this contract; give Stewart School the right to contact my parent/spouse/legal guardian and/or *references*, regarding any issue the school feels appropriate in regard to academic progress, attendance, rule violations, loan repayment and job placement. This permission may be withdrawn at any time with the written notice of an adult student.
- I agree that if my student loan(s) (if applicable) becomes delinquent, I give Stewart School permission to share my personal information and loan status to a third party, and to work with them to prevent default.
- I give Stewart School permission to use my name and photo on its Facebook, website and/or other marketing media to promote the school, as well as my achievements and/or work. I further agree that Stewart School may disclose my name and clinic schedule to clients, in order to book practical clients with me for Cosmetology, Esthetics, and/or Nail Services.
- A copy of the final transcript will be given to the student upon completion of all requirements and after meeting all financial obligations to the school.
- Stewart School is licensed by The South Dakota Cosmetology Commission to offer Post-Secondary education in Cosmetology.
- After a student successfully completes all requirements of Stewart School, they must take the South Dakota State Board exam at their own expense. The student will be granted a temporary license upon proof of employment, which will allow them to work in the field until they take the State Exam. If the student passes the State Exam they will be granted an Operator License. If the student fails the State Exam they will lose the temporary license and will not be allowed to work in the field until they retake

and pass the State Exam. Stewart school is not responsible for changes or limitations imposed by the State of South Dakota (or other States) in regard to licensing (i.e. some states may not allow individuals with criminal history to become licensed).

- Exam Retake Fee: There will be a fee of \$80.00 for every practical or theory senior final exam taken after the third attempt. This amount may be waived if student chooses to perform and present proof of five hours approved community service.
- I understand that the training offered includes supervised, practical education on clients who pay the school a discounted price, that I will not be compensated for this practice, and that I am not an employee of the school. I understand my tuition cost would be significantly higher without this practice and waive any claim for compensation for this reason.

Esthetics Course Official Withdrawal/Minimum Cancellation and Settlement Refund Policy:

1. The postmark on written notification (or date on received/confirmed email) or the date said information is delivered in writing to the administrator/owner in person will determine the cancellation (or official withdrawal) date. This policy applies regardless of whether or not the student has actually started training.
2. An applicant not accepted by the school shall be entitled to a refund of all monies paid, including the application fee.
3. Applicants (or in case of a student under legal age, his/her parent or guardian) who have not visited the school prior to enrollment have the opportunity to withdraw without penalty within three business days following either the regularly scheduled orientation procedures (first day of class) or following a tour of the school facilities and inspection of equipment where training and services are provided. All monies paid by such applicant will be refunded if requested within three days after first visiting school.
4. An applicant (or in case of a student under legal age, his/her parent or guardian) requesting cancellation/withdrawal, in writing, more than three days after visiting the school, but within 10 days after signing an enrollment agreement (signed on the first day of class), is entitled to a refund of all monies paid minus \$50 application fee and \$100 registration fee. Refunds will be made within 30 days. This trial period benefit does not apply to transfer students.
5. The Stewart School refund policy conforms to all requirements known to school administration. The South Dakota Cosmetology Commission has no defined refund policy requirements for schools.
6. For students who enroll and begin classes, the following refund policy will apply, based on scheduled hours:

Institutional Refund Policy

Percent of enrollment to total time of course:

0 % to 3.8 %
3.81 % to 4.99 %
5.0 % to 9.99 %
10.0 % to 14.9 %
15.0 % to 24.9 %
25.0 % to 50.49 %
50.5 % to 100.0 %

Tuition school shall receive/retain:

0% received/retained -- Trial 3 days
20% received/retained
30% received/retained
40% received/retained
45% received/retained
60% received/retained
100% received/retained

* If signer of this contract notifies Stewart School in writing, within the aforementioned trial period, that they wish to discontinue; this contract will become null and void. Signer does, however, understand Stewart School will retain the application fee (\$50) and the registration fee (\$100) if more than three days have elapsed from first visiting the school. Enrollment time is defined as the scheduled hours elapsed between the actual class start and withdrawal date from school. Trial period benefit does not apply to transfer students.

7. Examples of the application of the refund policy are available upon request from the admissions office.
8. If more than three school days have passed from the signing of the contract (done on the first day of class). Student will be charged for all issued kit/book/uniform items not returned or unreturnable, and a prorated charge for items returned in good condition, in addition to tuition determined by above refund policy. Cosmetology students who discontinue during the trial period are required to return all issued items in good condition. Transfer students will be charged for all items issued after contract is signed.
9. In the case of disabling illness or accident, death in the immediate family, or other circumstances beyond the control of the student, the school will make a settlement, which is reasonable and fair, to both parties.
10. Any money due the applicant (defined above) shall be refunded by check through the mail within 15 days of formal cancellation by the student, or formal termination by the school, which shall occur no more than 15 days from the last day of physical attendance (not counting approved leaves). Refunds are calculated based on the official withdrawal date of the student. If student does not give notice of withdraw, the college will terminate the enrollment within 15 days (withdrawal date based on the last day of physical attendance, determined by school's daily attendance records). If student does give notice of withdrawal within 15 days of last date attended, the date notice is given will be official withdrawal date
11. If the student has a balance owed to Stewart School at the time of withdrawal, the student must make payment in full within 30 days of withdrawal. Added costs incurred to collect a delinquent account will be added to student's balance. If a student fails to meet his/her tuition obligation as outlined in the enrollment agreement, the student will pay the cost of collection, including reasonable attorney fees. I hereby allow the school to release any data I have provided the school to a collection service.
12. In the event the school closes and cannot provide the currently enrolled student the instruction as described in the course description, arrangements for course completion and/or a pro-rata refund will be made through the Director of the school.
13. If a course is cancelled (or postponed) following a student's enrollment, but before class begins, the school will, as an option, provide a full refund of all tuition/fees paid, or the student may choose to start at a later date.
14. If a student must take a leave of absence (allowed for medical, family emergency or other serious circumstances), time allowed is 60 days or less. Documented circumstances that would require more will be considered but leave time cannot total more than 180 days (details/limitations in student handbook). If a student fails to return from a leave of absence or is absent for 14

consecutive days without notifying the school, the student will be terminated from school. Withdrawal date to be determined as the last date student physically attended based on school's daily attendance records.

15. Any student who fails to maintain Satisfactory Academic Progress, outlined in Student Handbook and determined at evaluation periods, may be terminated and lose financial aid eligibility (if applicable).
16. All students must complete a school exit interview.
17. Any student receiving Financial Aid must complete a Financial Aid exit interview.
18. If a student who has received financial aid withdraws, Federal Law determines the amount of Title IV Federal Financial Aid the students earns, based on the scheduled hours in the respective payment period of the aid. Up to the 60% point in the payment period, a pro rata scheduled is used to determine the amount of Title IV funds at the time of withdrawal. After the 60% point-in-time for the payment period, student has earned 100% of the funds he/she was scheduled to receive during the period.
19. If a student discontinues enrollment, the amount of Federal Title IV Aid earned and/or returned to Title IV programs is determined by federal regulations. Any return of Title IV Aid is returned within 45 days of the withdrawal date, with priority in the following order: Direct Loan-Unsubsidized, Subsidized, Plus, PELL Grant, FSEOG Grant.
20. Post Withdrawal Disbursement (PWD): If a student receives less Title IV aid than earned, a Post withdrawal Disbursement is calculated and applied to the student account, with priority to refund grant funds. Within 10 days of Withdrawal, borrower is notified of eligible loan funds. In the case of loan disbursements, notice and written confirmation from student or parent borrower is required before making a post withdrawal disbursement of loan funds. Written confirmation response must be received from borrower within 14 days of mailing. Any funds earned beyond tuition and fees will be disbursed directly to student within 14 days. Post-Withdrawal disbursement amount is determined by Title IV aid earned, it does not relate to incurred school charges.
21. I agree, should I qualify for additional PELL Grant funds or scholarships not determined at the time of my student loan filing, that I will use these funds to reduce my student loan obligation. I understand this is in my best interest, as it will reduce my monthly student loan payment and interest earned. I understand I can rescind this recommendation. I understand information regarding any applicable third-party funding agency refund or return of funds policies are included with student award letter information and may also be obtained from our Financial Aid Office, 1.800.728.7222.
22. V.A. Program: The refund procedure outlined by the V.A. Policies applies to all students enrolled at Stewart School under the V.A. Program and supersedes any refund policies outlined in the enrollment agreement for the students who qualify. The V.A. Policy specifically requires that a student's VA benefits may be interrupted, and/or the student's enrollment may be cancelled if they are absent for more than 14 consecutive days.

Other Course Information:

- Cosmetology, Esthetics, and Nail Technology classes are in session: Monday 8:30am - 4:00 pm, Tuesday 8:00 am ~ 8:00 pm, Wednesday 8:00am -4:30pm, Thursday 8:00am - 8:00pm, Friday 8:00am - 4:30pm and Saturday 9:00 am ~ 3:00 pm. Basics Cosmetology (12 weeks), will have a Mon-Thurs schedule, 8:30 – 4:00 pm. After Basics students will be assigned to a specific schedule to average 36 hours per week, to include nights and/or Saturdays. Specific schedules are subject to change at the discretion of the school, but students generally attend one night (till 8 pm) and attend a two Saturdays on and one off schedule. Please ask director for specific or requested schedule.
- The student must obey all the rules of the school posted or as outlined in the student handbook or face possible dismissal.
- Should a student be asked to withdraw from school because of a violation of rules as stated in the catalog, all charges will be due and payable as outlined in the enrollment contract.
- In order to graduate, a student must:
 - Complete the contracted number of hours, complete and pass (75% min) all class assignments, tests and senior testing (80% min), and complete an exit interview.
 - Meet all academic policies (including maintaining satisfactory academic and attendance progress) and financial obligations to the school.
 - Pass all advancement levels.
- The student is not to remove any of the equipment from the school without permission.
- Students must acquire and maintain current books and equipment kit required for theory and practical training. Most items need not be purchased from the school. Items must, however, be current and of similar quality, to be determined by director. Books and equipment (kit) issued by the college will be billed over all periods of enrollment. If a student withdraws or is expelled before completion, a kit balance may be owed to the college. A student has the right to return any unused or returnable kit items within 20 days of withdrawal, and a pro-rata kit refund will be credited to the student account. Anything returned must be in good condition, electronics wiped clean with no ID or password associated (even if forgotten by student).
- While Stewart School does not guarantee placement after graduation, job placement assistance is offered to students to assist them in securing suitable employment, to identify job openings, to help with employment interview skills and classes on applications and employment forms.
- I do, by signing this contract; give Stewart School the right to contact my parent/spouse/legal guardian and/or *references*, regarding any issue the school feels appropriate in regards to academic progress, attendance, rule violations, loan repayment and job placement. This permission may be withdrawn at any time with the written notice of an adult student.
- I agree that if my student loan(s) (if applicable) becomes delinquent, I give Stewart School permission to share my personal information and loan status to a third party, and to work with them to prevent default.
- I give Stewart School permission to use my name and photo on its Facebook, website and/or other marketing media to promote the school, as well as my achievements and/or work. I further agree that Stewart School may disclose my name and clinic schedule to clients, in order to book practical clients with me for Cosmetology, Esthetics, and/or Nail Services.
- A copy of the final transcript will be given to the student upon completion of all requirements and after meeting all financial obligations to the school.

- Stewart School is licensed by The South Dakota Cosmetology Commission to offer Post-Secondary education in Cosmetology.
- After a student successfully-completes all requirements of Stewart School, they must take the South Dakota State Board exam at their own expense. The student will be granted a temporary license upon proof of employment, which will allow them to work in the field until they take the State Exam. If the student passes the State Exam they will be granted an Operator License. If the student fails, the State Exam they will lose the temporary license and will not be allowed to work in the field until they retake and pass the State Exam. Stewart school is not responsible for changes or limitations imposed by the State of South Dakota (or other States) in regards to licensing (i.e. some states may not allow individuals with criminal history to become licensed).
- Exam Retake Fee: There will be a fee of \$80.00 for every practical or theory senior final exam taken after the third attempt. This amount may be waived if student chooses to perform and present proof of five hours approved community service.
- I understand that the training offered includes supervised, practical education on clients who pay the school a discounted price, that I will not be compensated for this practice, and that I am not an employee of the school. I understand my tuition cost would be significantly higher without this practice and waive any claim for compensation for this reason.

Nail Technology Official Withdrawal/Minimum Cancellation and Settlement Refund Policy:

1. The postmark on written notification (or date on received/confirmed email) or the date said information is delivered in writing to the administrator/owner in person will determine the cancellation (or official withdrawal) date. This policy applies regardless of whether or not the student has actually started training.
2. An applicant not accepted by the school shall be entitled to a refund of all monies paid, including the application fee.
3. Applicants (or in case of a student under legal age, his/her parent or guardian) who have not visited the school prior to enrollment have the opportunity to withdraw without penalty within three business days following either the regularly scheduled orientation procedures (first day of class) or following a tour of the school facilities and inspection of equipment where training and services are provided. All monies paid by such applicant will be refunded if requested within three days after first visiting school.
4. An applicant (or in case of a student under legal age, his/her parent or guardian) requesting cancellation/withdrawal, in writing, more than three days after visiting the school, but within 10 days after signing an enrollment agreement (signed on the first day of class), is entitled to a refund of all monies paid minus \$50 application fee and \$100 registration fee. Refunds will be made within 30 days. This trial period benefit does not apply to transfer students.
5. The Stewart School refund policy conforms to all requirements known to school administration. The South Dakota Cosmetology Commission has no defined refund policy requirements for schools.
6. For students who enroll and begin classes, the following refund policy will apply, based on scheduled hours:

Institutional Refund Policy

Percent of enrollment to total time of course:

- 0 % to 3.8 %
- 3.81 % to 4.99 %
- 5.0 % to 9.99 %
- 10.0 % to 14.9 %
- 15.0 % to 24.9 %
- 25.0 % to 50.49 %
- 50.5 % to 100.0 %

Tuition school shall receive/retain:

- 0% received/retained -- Trial 2 days
- 20% received/retained
- 30% received/retained
- 40% received/retained
- 45% received/retained
- 60% received/retained
- 100% received/retained

* If signer of this contract notifies Stewart School in writing, within the aforementioned trial period, that they wish to discontinue; this contract will become null and void. Signer does, however, understand Stewart School will retain the application fee (\$50) and the registration fee (\$100) if more than three days have elapsed from first visiting the school. Enrollment time is defined as the scheduled hours elapsed between the actual class start and withdrawal date from school. Trial period benefit does not apply to transfer students.

7. Examples of the application of the refund policy are available upon request from the admissions office.
8. If more than three school days have passed from the signing of the contract (done on the first day of class). Student will be charged for all issued kit/book/uniform items not returned or unreturnable, and a prorated charge for items returned in good condition, in addition to tuition determined by above refund policy. Cosmetology students who discontinue during the trial period are required to return all issued items in good condition. Transfer students will be charged for all items issued after contract is signed.
9. In the case of disabling illness or accident, death in the immediate family, or other circumstances beyond the control of the student, the school will make a settlement, which is reasonable and fair, to both parties.
10. Any money due the applicant (defined above) shall be refunded by check through the mail within 15 days of formal cancellation by the student, or formal termination by the school, which shall occur no more than 15 days from the last day of physical attendance (not counting approved leaves). Refunds are calculated based on the official withdrawal date of the student. If student does not give notice of withdraw, the college will terminate the enrollment within 15 days (withdrawal date based on the last day of physical attendance, determined by school's daily attendance records). If student does give notice of withdrawal within 15 days of last date attended, the date notice is given will be official withdrawal date
11. If the student has a balance owed to Stewart School at the time of withdrawal, the student must make payment in full within 30 days of withdrawal. Added costs incurred to collect a delinquent account will be added to student's balance. If a student fails to meet his/her tuition obligation as outlined in the enrollment agreement, the student will pay the cost of collection, including reasonable attorney fees. I hereby allow the school to release any data I have provided the school to a collection service.
12. In the event the school closes and cannot provide the currently enrolled student the instruction as described in the course description, arrangements for course completion and/or a pro-rata refund will be made through the Director of the school.

13. If a course is cancelled (or postponed) following a student's enrollment, but before class begins, the school will, as an option, provide a full refund of all tuition/fees paid, or the student may choose to start at a later date.
14. If a student must take a leave of absence (allowed for medical, family emergency or other serious circumstances), time allowed is 60 days or less. Documented circumstances that would require more will be considered but leave time cannot total more than 180 days (details/limitations in student handbook). If a student fails to return from a leave of absence or is absent for 14 consecutive days without notifying the school, the student will be terminated from school. Withdrawal date to be determined as the last date student physically attended based on school's daily attendance records.
15. Any student who fails to maintain Satisfactory Academic Progress, outlined in Student Handbook and determined at evaluation periods, may be terminated.
16. All students must complete a school exit interview.
17. V.A. Program: The refund procedure outlined by the V.A. Policies applies to all students enrolled at Stewart School under the V.A. Program and supersedes any refund policies outlined in the enrollment agreement for the students who qualify. The V.A. Policy specifically requires that a student's VA benefits may be interrupted, and/or the student's enrollment may be cancelled if they are absent for more than 14 consecutive days.

Other Course Information:

- Nail Technology classes are in session: Tuesday 8:00 am ~ 8:00 pm, Wednesday 8:00am -4:30pm, Thursday 8:00am - 8:00pm, Friday 8:00am - 4:30pm and Saturday 9:00 am ~ 3:00 pm. After Basics students will be assigned to a specific schedule to average 36 hours per week, to include nights and/or Saturdays. Specific schedules are subject to change at the discretion of the school, but students generally attend one night (till 8 pm) and attend two Saturdays on and one off schedule. Please ask director for specific or requested schedule.
- The student must obey all the rules of the school posted or as outlined in the student handbook or face possible dismissal.
- Should a student be asked to withdraw from school because of a violation of rules as stated in the catalog, all charges will be due and payable as outlined in the enrollment contract.
- In order to graduate, a student must:
 - Complete the contracted number of hours, complete and pass (75% min) all class assignments, tests and senior testing (80% min), and complete an exit interview.
 - Meet all academic policies (including maintaining satisfactory academic and attendance progress) and financial obligations to the school.
 - Pass all advancement levels.
- The student is not to remove any of the equipment from the school without permission.
- Students must acquire and maintain current books and equipment kit required for theory and practical training. Most items need not be purchased from the school. Items must, however, be current and of similar quality, to be determined by director. Books and equipment (kit) issued by the college will be billed over all periods of enrollment. If a student withdraws or is expelled before completion, a kit balance may be owed to the college. A student has the right to return any unused or returnable kit items within 20 days of withdrawal, and a pro-rata kit refund will be credited to the student account. Anything returned must be in good condition, electronics wiped clean with no ID or password associated (even if forgotten by student).
- While Stewart School does not guarantee placement after graduation, job placement assistance is offered to students to assist them in securing suitable employment, to identify job openings, to help with employment interview skills and classes on applications and employment forms.
- I do, by signing this contract; give Stewart School the right to contact my parent/spouse/legal guardian and/or *references*, regarding any issue the school feels appropriate in regard to academic progress, attendance, rule violations, loan repayment and job placement. This permission may be withdrawn at any time with the written notice of an adult student.
- I agree that if my student loan(s) (if applicable) becomes delinquent, I give Stewart School permission to share my personal information and loan status to a third party, and to work with them to prevent default.
- I give Stewart School permission to use my name and photo on its Facebook, website and/or other marketing media to promote the school, as well as my achievements and/or work. I further agree that Stewart School may disclose my name and clinic schedule to clients, in order to book practical clients with me for Cosmetology, Esthetics, and/or Nail Services.
- A copy of the final transcript will be given to the student upon completion of all requirements and after meeting all financial obligations to the school.
- Stewart School is licensed by The South Dakota Cosmetology Commission to offer Post-Secondary education in Cosmetology.
- After a student successfully graduates from Stewart School, they must take the South Dakota State Board exam at their own expense. The student will be granted a temporary license upon proof of employment, which will allow them to work in the field until they take the State Exam. If the student passes the State Exam they will be granted an Operator License. If the student fails the State Exam they will lose the temporary license and will not be allowed to work in the field until they retake and pass the State Exam. Stewart school is not responsible for changes or limitations imposed by the State of South Dakota (or other States) in regard to licensing (i.e. some states may not allow individuals with criminal history to become licensed).
- Exam Retake Fee: There will be a fee of \$80.00 for every practical or theory senior final exam taken after the third attempt. This amount may be waived if student chooses to perform and present proof of five hours approved community service.
- I understand that the training offered includes supervised, practical education on clients who pay the school a discounted price, that I will not be compensated for this practice, and that I am not an employee of the school. I understand my tuition cost would be significantly higher without this practice and waive any claim for compensation for this reason.

Withdrawals and the Return of Title IV Aid (R2T4)

When students withdraw from Stewart School (officially or unofficially), the last day of physical attendance (LDA) is used, based on the last day a student physically clocked in.

Stewart School will determine the amount of financial aid earned in each enrollment period. This is determined by the amount of time the student was scheduled to be in attendance based on LDA over the scheduled hours for the enrollment period.

If a student has not reached above 60% attendance in the enrollment period, Stewart School is required to return portions of unearned Title IV Funds. If the amount disbursed directly to the student is greater than the amount earned, the student is responsible for returning funds to the Title IV programs. Funds are returned in the following order: Stafford Unsubsidized Loan, Stafford Subsidized Loan, Parent PLUS Loan, Pell Grant, and Federal Supplemental Educational Opportunity Grant (FSEOG). Stewart School will return the funds for which it is responsible as soon as possible but no more than 45 days after it determines or should have determined the student withdrew.

If the amount disbursed to the student is less than the amount the student earned, and for which the student is otherwise eligible, he or she is eligible to receive a post withdrawal disbursement (PWD) of the earned aid that was not received. If a student is due a post-withdrawal disbursement, then the date of the school's determination must allow for the school to meet the 30-day post-withdrawal disbursement notification requirement. Stewart School will return any Pell Grant funds within 45 days of determination that student withdrew and return any loan funds within 180 days of determination that student withdrew.

IV Student Services

Stewart School's Student Service Director and/or School Director are available at any time to discuss issues students may have which may affect their education; from educational progress, to personal issues, to financial problems. If we cannot help, we will refer students on too specific outside resources appropriate to the circumstance. Our goal is for every student to graduate. We keep close track of educational and attendance problems and address issues with students before falling below requirements, arranging reasonable accommodations for tutoring and other help as requested/needed. We offer information on budgeting and personal financial skills through our financial aid department and ongoing training. Our weekly advising/mentoring meetings address a wide array of non-educational subjects to endure students reach their goal of becoming professionals in their chosen field.

Our advancement progress and satisfactory progress policy, complaint procedure, and other non-educational offerings of Stewart School are described throughout this handbook.

Housing/Transportation:

Stewart School does not provide housing or transportation for enrolled students; however, there are rental facilities in the area to serve the student population, and our admissions department will help in this regard upon request.

Institutional Assessment and Improvement Plan: Stewart School's plan of ongoing assessment and completed/planned improvements is a working document and will be made available upon in-person request to any employee, student, or prospective student.

Parking:

Stewart School has free street parking for students. The street borders the school and is well lit at night. Stewart School encourages students to go to their vehicles in pairs, to never walk alone at night.

Student Safety:

Stewart School also provides speakers and programs for students on topics of rape awareness, physical and domestic abuse, drug and alcohol abuse and self-defense. These classes are made available during the student's regular schedule and they are required to attend at least one per academic year. To further protect our students, the school does not disclose full names, attendance status, or schedules of students. We also encourage students not to share their full name, schedule, or any other personal information with clients. We encourage students to report any suspicious or dangerous activity to the Director immediately, including any domestic issues that have even a remote chance of causing issues on campus. We also encourage students to leave building in groups after dark.

Licensing:

Information regarding professional licensure and reciprocity is available to the student upon request.

Student Records:

Student records are on file in the school administrative office. A permanent student record includes, at a minimum, student transcript, program of study, program hours and grades. To obtain copies of their transcript, students must send \$10.00 with a written request. The student's account must be paid in full prior to release of the transcript. The student is given a transcript upon graduation.

FERPA Notification of Rights

The Family Education Rights and Privacy Act (FERPA) affords eligible students rights with respect to their education records. (An "eligible student" under FERPA is a student who is 18 years of age or older or who attends a postsecondary instruction at any age.) The rights include:

- The right to inspect and review the student's education records within 45 days after the day school receives a request for access. The student should submit to the School Director, Financial Aid Office or Student Service Director a written request that identifies the records(s) the student wishes to inspect. The school official will make arrangements for access and notify the student of the time and place where the records may be inspected. If the records are not maintained by the school official to whom the request was submitted, that official shall advise the student of the correct official to whom the request should be addressed.
- The right to request the amendment of the student's education records that the student believes is inaccurate, misleading, or otherwise in violation of the student's privacy rights under FERPA.
- A student who wishes to ask the school to amend a record should write the school official responsible for the record, clearly identify the part of the record the student wants changed and specify why it should be changed.

- If Stewart School decides not to amend the record as requested, we will notify the student in writing of the decision and the student's right to a hearing regarding the request for amendment. Additional information regarding the hearing procedures will be provided to the student when notified of the rights to a hearing.
- The right to provide written consent before the school discloses personally identifiable information (PII) from the student's education records, except to the extent that FERPA authorizes disclosure without consent. *Stewart School enrollment agreement does allow school to contact and share information with parents of dependent students. This permission can be retracted by written request of adult student.
- Stewart School discloses education records without a students' prior written consent under the FERPA exception for disclosures to school officials with legitimate education interests. A school official typically includes a person employed by Stewart School in an administrative, supervisory, academic, or support staff position (including law enforcement personnel); or a student serving on an official committee, such as a disciplinary or grievance committee. A school official also may include a volunteer or contractor outside of the school who performs an institutional service or function for which the school would otherwise use its own employees and who is under the direct control of the school with respect to the use and maintenance of PII from education records, such as an attorney, auditor, or collection agent or a student volunteering to assist another school official in performing his or her tasks. A school official typically has a legitimate education interest if the official needs to review an education record to fulfill his or her professional responsibilities for the school.

FERPA requires a school to make a reasonable attempt to notify each student of these disclosures unless the institution state in its annual notification that it intends to forward records on request or the disclosure is initiated by the student.

The name and address of the office that administers FERPA is:

Family Policy Compliance Office
 U.S. Department of Education
 400 Maryland Avenue, SW
 Washington, DC 20202

A postsecondary institution may disclose PII from the education records without obtaining prior written consent of the student:

- To other school officials, including teachers, within the school whom the school has determined to have legitimate educational interests. This includes contractors, consultants, volunteers, or other parties to whom the school has outsourced institutional services or functions, provided that the conditions listed in § 99.31(a)(1)(i)(B)(1) - (a)(1)(i)(B)(3) are met. (§ 99.31(a)(1))
- To authorized representatives of the U. S. Comptroller General, the U.S. Attorney General, the U.S. Secretary of Education, or State and local educational authorities, such as a State postsecondary authority that is responsible for supervising the State-supported education programs. Disclosures under this provision may be made, subject to the requirements of §99.35, in connection with an audit or evaluation of Federal or State-supported education programs, or for the enforcement of or compliance with Federal legal requirements that relate to those programs. These entities may make further disclosures of PII to outside entities that are designated by them as their authorized representatives to conduct any audit, evaluation, or enforcement or compliance activity on their behalf. (§§ 99.31(a)(3) and 99.35)
- In connection with financial aid for which the student has applied or which the student has received, if the information is necessary to determine eligibility for the aid, determine the amount of the aid, determine the conditions of the aid, or enforce the terms and conditions of the aid. (§ 99.31(a)(4))
- To organizations conducting studies for, or on behalf of, the school, in order to: (a) develop, validate, or administer predictive tests; (b) administer student aid programs; or (c) improve instruction. (§ 99.31(a)(6))
- To accrediting organizations to carry out their accrediting functions. (§ 99.31(a)(7))
- To parents of an eligible student if the student is a dependent for IRS tax purposes. (§ 99.31(a)(8))
- To comply with a judicial order or lawfully issued subpoena. (§ 99.31(a)(9))
- To appropriate officials in connection with a health or safety emergency, subject to § 99.36. (§ 99.31(a)(10))
- Information the school has designated as "directory information" under § 99.37. (§ 99.31(a)(11))
- To a victim of an alleged perpetrator of a crime of violence or a non-forcible sex offense, subject to the requirements of § 99.39. The disclosure may only include the final results of the disciplinary proceeding with respect to that alleged crime or offense, regardless of the finding. (§ 99.31(a)(13))
- To the general public, the final results of a disciplinary proceeding, subject to the requirements of § 99.39, if the school determines the student is an alleged perpetrator of a crime of violence or non-forcible sex offense and the student has committed a violation of the school's rules or policies with respect to the allegation made against him or her. (§ 99.31(a)(14))

- To parents of a student regarding the student's violation of any Federal, State, or local law, or of any rule or policy of the school, governing the use or possession of alcohol or a controlled substance if the school determines the student committed a disciplinary violation and the student is under the age of 21. (§99.31(a)(15))

Placement Assistance:

While Stewart School does not guarantee placement, we do work hand in hand with the area salons to assist students in finding employment. Salon managers come into the school monthly to do presentations with the student body. This builds strong contacts for job opportunities after the student has completed the program. A bulletin board with job postings is maintained for the students' benefit. Employment is discussed throughout our training, at evaluation periods, advising/mentoring sessions, and one-on-one with our Student Service Director when students approach graduation.

Voter Registration Forms

Voter Registration Forms are offered to students during orientation and monthly during mentor meetings. As well they are readily available in our Admissions office.

Special Situation Requests:

We realize that there are times that students have uncontrollable circumstances in their lives as well as planned blessings; i.e. a new baby. The school will work with each student's individual circumstance as needed. The student will write a request and give it to the School Director. The School Director will meet with the Administrative team (and student leadership if needed) and get back to the student with a written plan of action within one week of receiving the request.

Students with Disabilities:

While there are specific physical requirements for those wishing to become a Cosmetologist (i.e. minor lifting, standing for long periods, hand and finger dexterity), Stewart School will make reasonable accommodations for students with disabilities on a case-by-case basis. Stewart School and The South Dakota Cosmetology Commission require current documentation from a licensed physician or other professional in the field related to applicant's disability if testing accommodations are requested (official forms are available at the school). Stewart school requires applicants to request specific accommodations, in writing, at least 30 days before planned class start. If request is reasonable and required documentation is provided, the school will provide requested accommodations. Our building requires no stairs to access the entire student area. Bathrooms and classrooms are handicap accessible. Request for accommodations forms are available from our 504 Coordinator/School Director, Angela Taylor.

Student Benefits:

Students receive many benefits while attending Stewart School:

- Students may qualify for free personal services hair, skin and nail services up to once a month and earn rewards based on attendance and other performance indicators for free products and services. Please see Student Salon Director for guidelines. Students who are on a leave of absence will not receive discounted services.
- Students may receive ½ price services (within their scope of practice) between 8 am – 4 pm Tuesday through Friday, if they are not scheduled to attend classes. Basic Students may receive ½ price services (within their scope of practice) one time while in basics outside of these hour guidelines.
- Cosmetology student's may pick two people of their choice to receive haircuts and styles at no charge and receive all other services at 50% off the total cost of the full price service (within their student's scope of practice). The discount is not included on extra batch product or retail products. This cannot change during enrollment
- Students receive a 50% discount on all full price retail products and services (excluding some specially priced items and tools).
- High speed internet access.

Stewart School reserves the right to update rules and policies at any time.